

Henry Kaufmann Family Park Weather & Closure Policy

The JCC is dedicated to ensuring the safety of our members and guests. This policy covers closing the pool during inclement weather that may cause unsafe conditions and other weather conditions not conducive to swimming. This policy is applicable to the normal operating hours as well as extended hours for swim teams, rental groups, birthday parties or other special programs and events.

No refunds or credits will be issued for weather closures. Members and guests should check the weather forecast prior to coming to Family Park and/or purchasing guest passes.

In the event of a weather closure, notifications will be posted and schedules updated on the JCC website and mobile app. Members and guests are always encouraged to check the app for the most updated schedule and facility hours for other special events and closings.

WEATHER POLICY:

- The Family Park pool will not open or may close early if the outdoor temperature is at 70 degrees or below.
- **Lightning:** Family Park Aquatics staff will clear the area in the case of lightning within a 5-mile radius. The pool will remain closed for 30 minutes after the last lightning strike. Every subsequent lightning strike within the 5-mile radius will restart the 30-minute clock. If the pool stays closed for 2 hours or more, the pool may remain closed for the remainder of the day.
- If there is a lightning strike after 6:00pm, the pool will close for the evening.
- Rain: If the bottom of the pool cannot be seen due to the rain, the pool will be cleared until the rain subsides.
- It is up to the JCC Aquatic's Director's discretion, in collaboration with either the Chief Integrated Services Officer or Chief Program & Innovation Officer, to assess the radar and forecast when deciding to reopen or close for the day.
- The Family Park pool may close due to the loss of power or maintenance issues that need to be addressed.